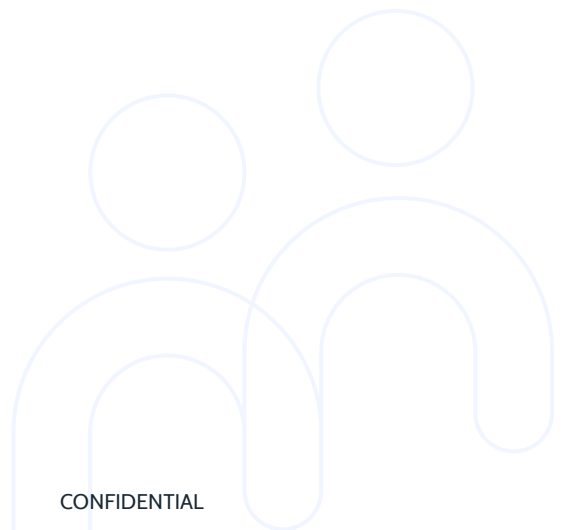Matrix Security Watchdog

Your Questions, Answered

Part of the Matrix Screening webinar follow-up pack

DATE: September 2025

Thank you for attending our recent webinar on Matrix Screening, Powered by Prism. We received excellent questions during the session and unfortunately weren't able to address them all within our time limit. This document compiles the questions from the chat and Q&A session, along with comprehensive answers from our team. If you don't see your specific question addressed here, please don't hesitate to reach out to us directly. We appreciate your engagement and look forward to continuing the conversation.

Organisations deletion - with the current eBulk system, we are unable to delete organisations. Will the new platform allow us to delete organisations — for example, if one was set up by mistake and needs to be removed?

You will still be unable to delete organisations to begin with in the new Matrix Screening portal; however, this is something we are looking at as potential future development, whereby historic organisations which are no longer in use can be deleted if there are no applications associated with them.

Will there be functionality to bulk load information into the platform if required?

You can bulk upload applicant details to send out multiple invites in one go by utilising the Invite feature within the Dashboard.

Are there any enhancements to the Reports coming in the future? i.e. downloading user

The quick brown fox jumps over the lazy dog, a phrase often used to demonstrate every letter of the alphabet. However, in this particular case, it serves as a simple introduction to a broader array of placeholder text. Every sentence within this paragraph has been crafted to appear coherent while remaining entirely devoid of meaningful

Unfortunately, we didn't have the time to do a deep dive into the reporting capabilities on the new platform, however, the reporting will be powered by the tool Sisense and will provide capabilities to do a lot more than you can today. Upon go-live, key reports will be available for you to utilise, with the scope of what is available increasing as we continue through the migration process. Once we have user guides / specific information and material ready which we can share around this, will be sure to make this available.